

Company Name	Mobile Application	Usage Report (end of month)	Real-time reporting	Smart meter	Energy saving tips	Utilities covered	Budget plan option (paying the same every month)	Bill Reminders	Projected Bill	Outage Report
National Grid	Yes	Yes- It is usually in the statement. It shows the amount that was used, compared to previous months.	Depend on the consumer. If the consumer's home has a Smart meter, then real reporting is feasible.	(for the purpose of the project, they do not have one)	Yes- They have a page dedicated to energy saving tips: <a href="https://www.nationalgridus.com/Upstate-NY-Home/Energy-Saving-Tips/">https://www.nationalgridus.com/Upstate-NY-Home/Energy-Saving-Tips/</a>	Electric and Gas	Yes. From their Website- "Enroll in a budget plan to spread your projected annual energy costs into more predictable monthly payments. You still pay the same amount annually, but the cost of your consumption is spread out over 12 months to determine your monthly budget amount. The plan starts out based on the prior 12 months of use at your address and adjusts as needed over time.* " <a href="https://www.nationalgridus.com/RI-Home/Bill-Help/Budget-Billing">https://www.nationalgridus.com/RI-Home/Bill-Help/Budget-Billing</a>	If the consumer enrolls in paperless billing, they are reminded of their upcoming bill when they see the bill in their inbox. Otherwise, if the consumer is not enrolled in paperless billing, then they can only see their bill once it is delivered to them by mail. However, online, the consumer can see their previous statements.	Yes. As long as the consumer does not have any outstanding bills, they can enroll in "Balanced Billing" which projects the usage of twelve months based on previous usage. This is then spread out onto twelve monthly payments.	This is on their current application, but not very useful. On their website, there is more information about storms and outages. However, it seems that you have to log onto their website and input your account info every time you want to report or see an outage.
Florida Power and Light	Yes	Yes- through the smart meter	Yes-because of the smart meter	YES-it is called Smart Grid. "no longer need to access your property every month to read the meter"; can now what you are using by the hour, day, month "to see how much you are spending"; "accurate meter readings"	yes. there are initiatives that they communicate to their users about how they can save, especially since florida ACs everything.	Electric	Yes. FPL has budget planning which spreads out to twelve months based on the previous twelve months.	Yes- through the app and email, as long as the person is enrolled and utilizes the application. Otherwise, it is unclear as to what a "projection" would look like for those without email and mobile app.	Yes- with the use of the smart meter	Yes. FPL gives a lot of info about outages including numbers for multiple services, not just theirs.
Eversource	No	Yes, through paperless/mailed statements	not really... it tells you how much you use for the month. but it usually is at the end of the month	in 2015, Eversource ruled Smart Meters as "unnecessary," stating that their consumers would not be interested in this.	On their website. <a href="https://www.eversource.com/content/ctc/residential/save-money-energy">https://www.eversource.com/content/ctc/residential/save-money-energy</a>	Gas and Electric	Yes. They call it a budget billing tool that begins in August and September.	If the consumer enrolls in paperless billing, they will be able to have reminders sent to their email.	They have an energy savings plan which allows people to see what they could save. However, it is not meant to be a tool that can project how much a person can spend on energy.	This is only on their website. Which makes it harder/ longer to report an outage.